

Iowa Multilingual COVID-19 Phone Line: 1-877-558-2609

The [Refugee Alliance of Central Iowa \(RACI\)](#) and Lutheran Services in Iowa, in partnership with 211, Polk County Health Department and the [Iowa Department of Public Health](#), have launched a new statewide COVID-19 hotline that will help expand access and capacity to individuals living in Iowa who are limited in English. Business Hours: Monday - Friday, 8:30 a.m. - 5 p.m. with a 24-hour voicemail.

Please call 1-877-558-2609 and select your language from the menu to be connected to an operator and interpreter or to leave a message. Languages available include:

Spanish, option 1	Karen, option 5	Nuer, option 9
Arabic, option 2	Karenni, option 5	Mabaan, option 9
Swahili, option 3	Nepali, option 6	Vietnamese, option 0
Kinyarwanda, option 3	Somali, option 7	Mandarin Chinese, option *
Kirundi/ Kinyamulenge, option 3	Tigrinya, option 8	Other Languages, option #
French, option 4	Kunama, option 8	English, option #
Burmese, option 5	Amharic, option 8	